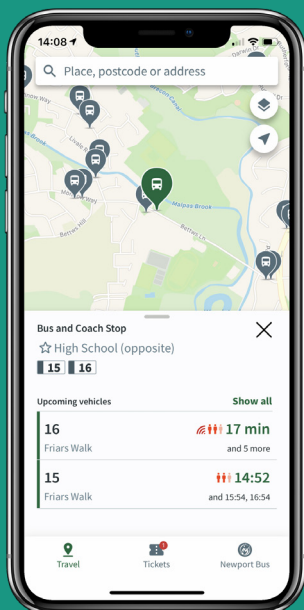
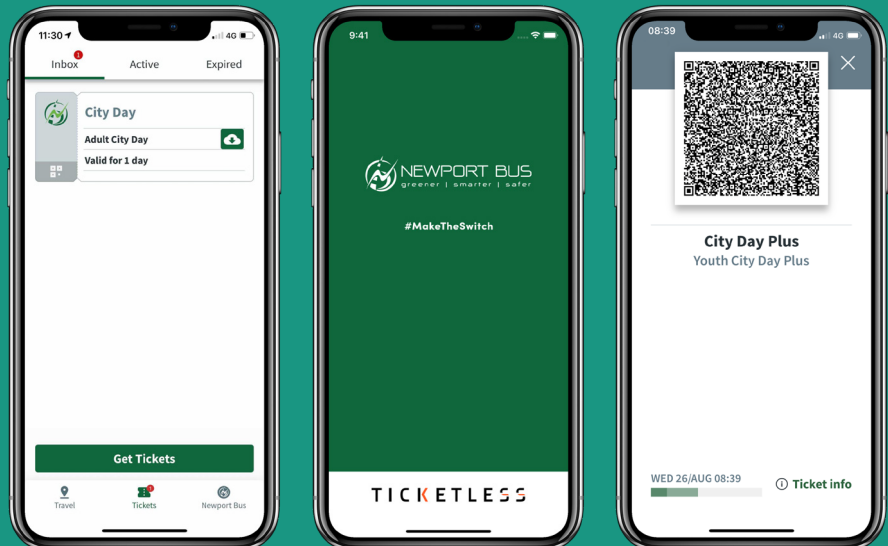


In partnership with Newport Bus, UrbanThings' white-labelled mobility solution Ticketless provides RTI and mobile ticketing that can then be validated via QR code. Check-in data is sent to the Ticketless cloud-based backend system, where Newport Transport can view detailed reporting including live passenger metrics.

Newport Transport is also one of the first operators in the country to have UrbanThings Social Distancing technology included as part of the mobility solution. The feature captures live vehicle occupancy data, generates predictions of how crowded a service will be in the future, and feeds these directly back to Newport Transport and their passengers. The aim is to encourage passengers back onto services, by showing them that there is space for them to travel safely.

UrbanThings worked with Newport Bus to provide a sleek and modern passenger app and cloud-based back-office reporting system for use on their services.



THE URBANTHINGS SOLUTION

- RTI and m-Ticketing app for Newport, Wales
- Barcode ticketing via integration with Newport Transport's existing Ticketer ETMs
- Cloud-based back office showing rich passenger data and future-support for beacon-based check-out
- Occupancy prediction solution for COVID-secure travel across the network
- Institutional ticketing
- Back end retail reports and export capability into EP Morris
- Fully managed and updated by UrbanThings

"The Ticketless platform provides the ideal solution for Newport Bus. It offers a modern, easy-to use and reliable mobile travel app to our passengers. Within an increasingly contactless and paperless world, the Newport Bus app has been designed to meet the high expectations of our customer. As part of our service improvement strategy, the launch of the app follows the implementation of contactless payments in March and will bring additional convenience and flexibility to bus travel and I am hopeful that it will encourage more people to give the bus a try and make the switch.

Scott Pearson, MD at Newport Bus

