



Delivery Manager

Location: Remote working (1 day per week in London)
Position: Full time
Salary: £45-60k DOE

UrbanThings have a unique opportunity for a multi-talented individual to join the Product and Engineering Team, our mobility platform that's powering millions of journeys and delighting cities with game-changing data. We're the company that pioneered smartphone transport information with our original Bus Checker app, now rolled out globally. This is a chance to join an exciting scale-up company and be part of a growing, dynamic team.

Join our team and assume the pivotal role of Delivery Manager, where you'll play an integral part in executing our dynamic product roadmap and translating client implementations into reality. Working closely with the Product Manager and CTO, you'll delve into the intricacies of our roadmap priorities, overseeing the engineering pipeline and ensuring seamless project deliveries. As the primary liaison for client projects, you'll excel in orchestrating agile ceremonies, crafting project plans, and coordinating release cycles. Excellent communication will be invaluable as you engage with both technical and non-technical stakeholders, fostering alignment and enthusiasm towards our collective objectives. Within our compact yet vibrant team, you'll have the opportunity to actively participate in diverse activities, from QA testing to customer support giving you exposure to all aspects of our product lifecycle. If you want to make a meaningful impact in public transit and embark on an exhilarating journey, we want to hear from you!

Key Responsibilities

- Coordinate end-to-end delivery of SaaS products, ensuring timely completion within budget and scope.
- Collaborate with cross-functional teams to define project goals and requirements.
- Develop and maintain project plans, timelines, and resource allocation schedules to ensure delivery momentum.
- Identify and mitigate risks to project delivery, proactively addressing issues.
- Serve as the primary point of contact for clients or internal stakeholders, addressing inquiries and concerns.
- Work with the Product Manager to maintain the product roadmap, contribute to requirements definition and refinement using experience and feedback from clients.

Requirements

- Degree-level education or equivalent.
- 2+ years relevant previous experience in project management using agile practices.

- Proficient in project management methodologies and tools, including Jira, Miro, Gantt tools and other software.
- Excellent verbal and written communication skills, able to motivate cross functional teams.
- Excellent problem-solving abilities, capable of identifying root causes and implementing effective solutions.
- Demonstrated leadership capabilities, able to motivate cross-functional teams.
- Flexible and adaptable to changing priorities and requirements.
- Experience in SaaS and/or mobility technology.

Desirable

- Previous experience in public transportation would be beneficial.
- Good technical knowledge and ability to explore potential capabilities of a SaaS product

Benefits

- Competitive salary and bonus scheme.
- Benefit scheme inc. company pension scheme, personal development allowance, home-working allowance and generous holiday allowance.
- Flexible working patterns including remote working: up to 80% time remote, with one day per week on-site in London.
- Company perks including regular free lunches & drinks.
- Unrivalled company culture; results-driven, enthusiastic team and ethos.
- Concrete career development pathway to senior positions.

This is an exciting opportunity to be part of one of the UK's fastest-growing tech companies, recently acquired into the Paragon Group, a global business with €1.5bn annual revenue. UrbanThings is a company building innovative and exciting tech for transport, - see www.urbanhub.info We're helping transport companies and cities to understand their passenger behaviour to optimise their services, while delivering beautiful branded apps to their passengers for real time information and ticketing.

We have a relaxed, fun workplace with a great benefits package, regular free lunches and socials, but – above all – we have a place where we love building amazing, inspirational things. Come and join us!

How to Apply

To apply please fill out the [online form](#). We review responses on a daily basis and will get back to you within 3 working days.